

Pioneering Care Partnership

Annual Report 2015-16



PCP 

Health, wellbeing and Learning for all

Pioneering Care Partnership
Registered Charity No: 1067888
Company Limited by Guarantee No: 349123

PCP Animation

To demonstrate the work of PCP we have developed a short animation, we hope you enjoy it:

<https://youtu.be/gvg4uZl5JPQ>



Governance & Staffing

PCP is a user led registered charity and company limited by guarantee. An elected Board of **11 Trustees** is dedicated to overseeing the governance of the organisation supported by a skilled team of **87 staff** and **128 volunteers**.

The Board is currently reviewing PCP's governing documents, this process will be ongoing in 2016-17. A new PCP Member Policy will be developed with consultation starting in September 2016.



Quality

PCP has an ethos of continuous development, during 2015-16 maintaining the following quality standards and awards:



Pioneering Care Centre Renovation

After 17 years of use the Trustees approved a major renovation of the Pioneering Care Centre, improvements including:

External

Signage
high quality CCTV
Repainting Car Park
External Painting
fixed solar powered
lights
Guttering
Deep Clean canopy

Internal

Reception desk
New Mall Floor
Woodwork Varnish
Repainted throughout
Internal CCTV
Key Fob Access
Automated Pool Doors
New Carpets
Internal Signage
Meeting room storage

Plant/Equipment

Eco-friendly heating
system
ICT improvements
Salad Bar
Kitchen Boiler etc



Pioneering Care Centre Renovation

Impressive new Mall floor, inspired by the stained glass window from the original building and designs from Greenfield Community Arts College



Pioneering Care Centre Renovation

New relocated reception, CCTV installed with space for two people to work to further improve security



Pioneering Care Centre Re-Launch

H.M. Lord-Lieutenant of County Durham, Mrs Sue Snowdon re-opens the Pioneering Care Centre in February 2016.



Pioneering Care Centre

In 2015-16 there were **298,746 visits to the Centre** demonstrating a stable footfall of around 300,000 for the past 3 years.

The number of individuals and groups accessing **room hire facilities** has increased by **31%** since 2014 and **96%** of those were happy with catering and hospitality offered.

We continue to offer a range of **classes, courses**, supported **walks** and **bike rides and events** from the Centre, including promoting national campaigns.



PCP was proud to manage the Life Store in Middlesbrough on behalf of the Clinical Commissioning Group (CCG) from April 2013 until February 2016.

Services included:

- Audiology
- Baby Hearing Screening
- Blood Pressure Monitoring
- Bowel Cancer Screening
- C-Card Distribution
- Health Trainer Support
- Psychological Services
- Specialist Stop Smoking Services
- Talking Therapies
- Weight Management



Between April 2013 and January 2016:

- over 148,000 people accessed Life Store
- approximately 700 clients accessed weight management services
- over 7,500 people attended health campaigns and events
- 20,000 people per year on average used the BMI Monitoring machine.
- 63% of clients engaged lived in deprived wards across South Tees, with 53% living in areas with an Index of Multiple Deprivation score (IMD) of 5% or under.
- Client age range was 13 to 83 years

LIFE store
for healthier living

Inside every day

Carers - Call in for advice and support from 9.30am - 5pm

Body Mass Index (BMI) - pop in and find out your BMI

C.Card - Sexual Health and condom distribution - no appointment needed

Also available Chlamydia Testing Kits - ages 13 to 25 yrs

Call in for hearing aid batteries - remember to bring your record book

Healthy eating advice and physical activity advice

www.lifestoremiddlesbrough



We are very grateful the knowledgeable staff team who supported so many people over the years.



Over the coming months the CCG will be working with Public Health specialists to develop a new model for the future and it is hoped that the new service will support even more people right across South Tees to improve their health and wellbeing.

Employability Pit Stop



“Attending Pit Stop has made me feel more at ease when talking to people.”

“After not working for a while you tend to be less confident but attending Pit Stop has lifted my confidence!”

David Whitfield has kindly agreed to tell us about his experience.

Volunteering

PCP relies upon our volunteers to support projects and services across the North East. During 2015-16 our volunteers provided **6881 hours** of support worth an 'in kind' contribution of almost **£57,000**

Margaret Peacock began to volunteer for PCP after a period of ill-health and is here to share her story with us today.



Thank you

PCP is extremely grateful to all our service users, partners, funders and commissioners for their continued support.

Thanks also to our dedication team of staff and volunteers.



For more information contact

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